

March 18, 2018

To Whom it May Concern:

I would like to recommend Jim Gumpert and Colorado Silver Management to anyone seeking first-rate management services for a small-to-midsize Home Owners Association. Jim quickly earned my trust and respect and I relied upon him heavily while president of a 12-unit property located in Denver's West Wash Park neighborhood.

You'll find Jim to be resourceful, timely and thorough. And thanks to his quick action and sense of humor, he made even challenging situations like a broken boiler, easier to handle.

Jim doesn't quit until he gets the job done. Just one example was his successful campaign with Comcast to finally get years and years of unsightly tangled old cable lines removed for the roof and back of our building. It took a series of letters and a personal visit to the Comcast regional offices to make it happen.

I'm not saying Jim never made a mistake and sometimes I wanted him to make a clearer recommendation, but I also appreciated his willingness to present options and let the HOA make decisions. Jim keeps up with all rules and state regulations pertaining to HOAs and ensured that our property was compliant.

If you have any questions, please feel free to call me at 303-495-4588.

Paola Farer  
Penn St HOA Board President  
2006-2018